



BC Buzz

Newsletter AUGUST 2026



SIL Vacancies Available

Amazing Opportunity!

Are you, a family member, or someone you support looking for a welcoming and supportive Supported Independent Living (SIL) home?

Bethany Care currently has two SIL vacancies available across our residential services:

continued on page 2...

1

A NEW SET OF WHEELS

New Toyota Corolla...

2

MANAGER'S WORD

Our Service Manager shares some words and an encouragement...

3

SPACE THEMED WORD SEARCH

Good luck solving this one...



2026 Audit Result



Meet the carer



New SIL standards



Where your life and choice matters...



Manager's Word

As we reflect on the past few months, we are reminded that Bethany is about much more than providing a service, it is about people, relationships, trust and compassion. Last month, we sadly said goodbye to our much-loved Heather, who was part of the Bethany family for many years. Her smile, personality and presence touched many lives. We are especially grateful to the team who supported Heather with such love, dignity and compassion throughout her final journey. We also have much to celebrate, including successfully passing our 2026 NDIS Audit. While this is an achievement we can all be proud of, our greatest success is seeing the people we support feel safe, respected, valued and empowered to live the lives they choose.

Thank you to our wonderful team for your continued patience, commitment and care. Please continue to support and encourage one another, and remember that even the smallest acts of kindness can make a big difference. As Bethany continues to grow, may we always hold onto what makes us special, our heart for people.

It is a privilege to serve alongside you all.

SIL Vacancies...

continued from page 1...

We currently have openings in two of our SIL homes. Barrier Reef House has a vacancy for one male resident, while Maidenhair House has a vacancy for one female resident. Both homes offer a welcoming environment, personalised support, and opportunities for residents to build independence and achieve their goals. Both houses provides a supportive and comfortable environment where residents are encouraged to develop independence, build relationships, and work towards their personal goals while receiving individualised support from our experienced team. Residents enjoy a safe, caring, and inclusive home environment with support tailored to their unique needs, preferences, and aspirations.

If you know someone who may be interested in either of these vacancies, we encourage you to contact our team for more information or to arrange a discussion about suitability.

For further information, please contact Bethany Care enquiries@bethanycare.org. We look forward to welcoming new residents into our homes and supporting them to achieve their goals and live their



In Loving Memory of Heather

Memorial Service

It is with deep sadness that we share the news that our much-loved participant, Heather, passed away peacefully on Saturday 11th July.

Heather was a valued member of the Bethany Care family, and her warmth, unique personality, and presence touched the lives of many of our staff, participants, and families.

While words cannot fully express the sadness we feel, we are grateful for the privilege of walking alongside Heather throughout her journey and for the trust her family placed in us.

A memorial service will be held on 13th August 2026 for those who wish to attend.



IN LOVING MEMORY OF

Heather Haddock

15 OCTOBER 1965
—
11 JULY 2026

A beautiful soul who brought joy, kindness and laughter to many. Forever in our hearts.

MEMORIAL SERVICE

 DATE: 13 AUGUST 2026

 TIME: 10AM

 LOCATION:
HOPE CHURCH
4/175 VARSITY PDE, VARSITY LAKES QLD

Light refreshment will be provided.

Gold Coast Community Disability Expo Returns

A free event...

One of the biggest upcoming events on the local disability calendar is the Gold Coast Community Disability Expo, taking place in Southport this August. The free event is designed to bring together people living with disability, carers, guardians, support workers and disability service providers. Attendees will have the chance to explore assistive technology, support services, community programs and innovative NDIS solutions, all under one roof.

Events like these provide a valuable opportunity for participants to discover new services, ask questions about their NDIS plans, and connect with organisations that can support their goals for independence and community participation.

SCHEDULE

Thu Aug 13 2026 at 10:00 am to 01:00 pm

UTC+10:00

LOCATION

SOPO Southport | Southport, QL



Bethany Successfully Passes 2026 NDIS Audit

We are delighted to share that Bethany has successfully passed its 2026 NDIS Audit, including the Implementing Behaviour Support Module, demonstrating our ongoing commitment to delivering safe, high-quality, person-centred services.

The audit process involved a comprehensive review of our systems, practices, and service delivery to ensure compliance with the NDIS Practice Standards. Achieving a positive outcome across all audited areas reflects the dedication of our teams and the strong culture of quality and continuous improvement that exists across Bethany.

As part of the audit, the auditor visited Yodelay House, where residents were invited to share their experiences and perspectives on the supports and services they receive. The feedback provided by residents was an important component of the assessment process and helped demonstrate our commitment to listening to the people we support and ensuring their voices remain at the centre of everything we do.

This achievement is a testament to the hard work of our staff, leaders, and support teams, as well as the trust and partnership of the people we support and their families. We thank everyone who contributed to the audit process and to the positive outcomes achieved.



“ This achievement is a testament to the hard work of our staff, leaders, and support teams, as well as the trust and partnership of the people we support and their families.....”



B	Y	H	P	O	R	T	E	U	Q	N	A	B
S	P	E	P	S	S	E	L	T	S	I	H	W
D	H	Y	R	A	S	R	E	V	I	N	N	A
R	O	T	N	S	R	E	M	A	E	R	T	S
A	T	I	N	O	I	T	A	R	O	C	E	D
C	O	V	O	E	M	T	Y	W	B	L	T	I
E	S	I	O	P	M	E	I	I	A	R	A	T
E	R	T	L	A	S	E	R	U	E	I	U	T
L	E	S	L	R	H	T	G	E	G	B	D	E
I	W	E	A	A	H	H	H	A	C	B	A	F
B	O	F	B	D	T	C	L	E	G	O	R	N
U	L	S	A	E	D	A	N	C	I	N	G	O
J	F	Y	R	E	T	A	R	B	E	L	E	C

ANNIVERSARY
 BALLOON
 BANQUET
 BIRTHDAY
 CARDS
 CELEBRATE
 CEREMONY
 CHEER
 CONFETTI
 DANCING
 DECORATION
 ENGAGEMENT
 FESTIVITY
 FLOWERS
 GALA
 GRADUATE
 JUBILEE
 LAUGHTER
 PARADE
 PARTY
 PHOTOS
 RIBBON
 STREAMERS

New NDIS SIL Standards

Supporting Better lives

Bethany is continuing to strengthen its services in preparation for the new NDIS Supported Independent Living (SIL) standards, with a focus on delivering better outcomes for participants through greater independence, choice, safety, and person-centred support. The updated SIL standards place increased emphasis on participant rights, individualised supports, meaningful engagement, and quality service delivery. In response, Bethany is reviewing and enhancing its practices, systems, and service models to ensure the support we provide is tailored to each participant's unique goals, preferences, and circumstances.

A key part of this work is the development of trauma-informed practices across our organisation. Trauma-informed care recognises that past experiences can influence a person's wellbeing, relationships, and support needs. By building staff understanding and capability in this area, we can provide support that promotes trust, safety, choice, and empowerment.

This approach helps reduce potential triggers, supports emotional wellbeing, and creates environments where participants feel safe, respected, heard, and valued. Ultimately, trauma-informed practice enables us to deliver more responsive and effective supports that enhance quality of life and contribute to positive long-term outcomes.

We also recognise that families, guardians, and support networks often have valuable insights into a participant's experiences and individual needs. We encourage you to share any relevant trauma-related information with us so that we can better understand and tailor our supports to provide the highest quality care possible.

If you would like to discuss how we can better support your family member, please contact the Bethany team. By working together, we can continue to create safe, supportive environments where participants can thrive.



“ We encourage you to share any relevant trauma-related information with us so that we can better understand and tailor our supports to provide the highest quality care possible....”

Meet the Support Worker

New Support Worker, Jamaica has been with us since May/2026. Here's a bit about Jamaica.

1. If you could snap your fingers and become an expert in something, what would it be? I would love to become an expert civil engineer because I enjoy solving problems and helping to create infrastructure that improves people's lives. At the same time, I'd also love to have the skills of a great therapist. It would be pretty useful to know how to build strong bridges while also helping people rebuild theirs!

2. If you could write a book about your life, what would the title be and why? From Zimbabwe to New Beginnings would be the title because it reflects my journey, the challenges I have overcome, and the opportunities I have embraced along the way.

3. What advice would you give to your teenage self? I would tell my younger self not to rush through life and not to compare my journey with anyone else's. Stay disciplined, take opportunities when they come, and understand that setbacks are part of the process. Most importantly, appreciate the people around you and remember that consistent effort, even in small steps, can take you a long way.



4. What do you do to turn things around when you're having a bad day? I usually go to the gym, listen to music, and work on my car customisation project. I enjoy making improvements to my car because it gives me something positive to focus on, and seeing the progress is always rewarding. Taking a step away from whatever is bothering me helps me return with a clearer mind.

...Stay disciplined, take opportunities when they come, and understand that setbacks are part of the process ...

WE VALUE YOUR FEEDBACK



If you have any feedback on what we are doing well or how we can do things better, please contact us. This may include any comments or suggestions about any aspect of Bethany service delivery, for example, policy recommendations. Please contact us to share your views. Your input is important to us.

You can provide your feedback through the following channels:

- By post to Bethany Care Limited, PO Box 35 Varsity Lakes Q 4227
- Email enquiries@bethanycare.org
- Phone 5551 0276
- 'website www.bethanycare.org, click on "contact us"

JOIN US AT HOPE CHURCH

Bethany is a ministry of Hope Church and extends a warm invitation to all individuals and families to join in its dynamic services and community events

Please visit

- www.facebook.com/hopechurchgc
- www.instagram.com/hopechurhaustralia for updates



BC Office Team

- Service Manager - Idris Akintola
- Assistant Manager - Teresa Athanasius
- Operations Manager - Brian Lynch
- House Coordinator - Obert Ndondodzai
- House Coordinator - John Berriman
- Finance Coordinator - Caron Quilliam
- Support Coordination - Dami Omolabi

Board of Directors

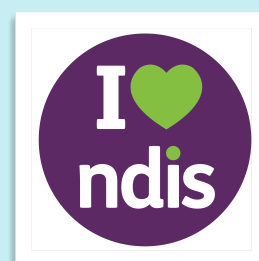
- Chairperson - Ps Justin Reid
- Treasurer - Amy Leong
- Director - Helen Karena
- Director - Simone Hay

UNDERSTANDING THE NDIS – 1800 800 110

NDIS provides funding to eligible people with disability to gain more time with family and friends, greater independence, access to new skills, jobs, or volunteering in their community, and an improved quality of life.

The NDIS also connects anyone with disability to services in their community.

<https://www.ndis.gov.au/understanding/what-ndis>



SERVICE & ACTIVITIES

- Club BC Tuesday - Our Master Chef group gets hands-on in the kitchen—learning new skills, trying fresh recipes, and building confidence in a relaxed, judgment-free space. Whether you're a beginner or a seasoned home cook, you'll enjoy great company, delicious food, and plenty of laughs. Come create, connect, and cook up something amazing with us at Club BC.
- Club BC Thursday - A Day of action and adventure out in the community. Whether it is activities in a park or exploring new places everyone has fun.
- BC Bowling - Every Saturday our BC team of bowlers heads off for a morning of friendly competition. There is room for you on the team.
- BC @ Hope Church - Participants are always welcome to join the Sunday morning church service at Hope Church
- BC Camps - Our annual 4 day camp is held every September/October. Most campers and carers say it's the highlight of their year.
- Assistance with Self-Care Activities - We have a team of experienced and trained carers who provide one on one support to help you reach your goals whether in your home or in the community.
- Support Independent Living - Bethany Care has three SIL homes, Yodelay & Barrier Reef for the men and Maidenhair for the women.
- Short Term Accommodation - Hope Cottage available for short stays in a purpose built modern home.
- Support Coordination - Do you need assistance with coordinating all your NDIS supports? Bethany Care has an excellent and experienced Support Coordinator who is available to assist you to navigate your way through the NDIS.

